

February 28, 2011 VIA ECFS

Ms. Marlene H. Dortch, Commission Secretary Office of the Secretary Federal Communications Commission 445 12th Street SW, Suite TW-A325 Washington, DC 20554

RE: EB Docket No. 06-36

2010 CPNI Certification Filing for WiMacTel, Inc.

Dear Ms. Dortch:

Enclosed for filing please find the Annual CPNI Compliance Certification for calendar year 2010 submitted on behalf of WiMacTel, Inc., as required by section 64.2009(e) of the Commission's rules. Please include this Certification in EB Docket No. 06-36.

Please contact me at 407-740-3001 or <u>tforte@tminc.com</u> if you have any questions about this filing.

Thank you for your assistance with this matter.

Sincerely,

/s/Thomas M. Forte

Thomas M. Forte Consultant to WiMacTel, Inc.

TMF/mp
Enclosure

cc: Best Copy and Printing FCC@BCPIWEB.COM

James MacKenzie - WiMacTel

file: WiMacTel - FCC CPNI

tms: FCCx1101

ANNUAL 47 C.F.R. § 64.2009(e) OFFICER'S CERTIFICATION OF CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI) COMPLIANCE

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2011: Covering calendar year 2010

Date filed February 28, 2011

Name of company(s) covered by this certification: WiMacTel, Inc.

Form 499 Filer ID: 828419

Name of signatory: James MacKenzie

Title of signatory: President and CEO

- I, James MacKenzie, certify that I am an officer of the company named above, and acting
 as an agent of the company, that I have personal knowledge that the company has
 established operating procedures that are adequate to ensure compliance with the
 Commission's CPNI rules. See 47 C.F.R. §64.2001 et seq.
- Attached to this certification is an accompanying statement explaining how the
 company's procedures ensure that the company is in compliance with the requirements
 (including those mandating the adoption of CPNI procedures, training, recordkeeping,
 and supervisory review) set forth in §64.2001 et seq. of the Commission's rules.
- The company has not taken actions (i.e., proceedings instituted or petitions filed by a
 company at either state commissions, the court system, or at the Commission against data
 brokers) against data brokers in the past year.
- 4. The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.
- 5. The company represents and warrants that the above certification is consistent with 47 C.F.R. §1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under—Title 18 of the U.S. Code and may subject it to enforcement action.

Feb. 29, 2011

James MacKenzie President and CEO

Date

Attachments:

Accompanying Statement explaining CPNI procedures

Attachment A
Statement of CPNI Procedures and Compliance

WiMacTel, Inc. Statement of CPNI Procedures and Compliance for 2010

WiMacTel, Inc. operates solely as an operator service provider and as such provides only operator assisted call completion services for transient end users. Therefore, all of our services consist of casual traffic provided outside of any subscribed service relationship, and we do not obtain or retain any CPNI that could be used for marketing purposes.

Our marketing efforts are directed only towards payphone owners and hospitality locations and such efforts do not include the use of CPNI. Should we expand our business in the future to include the provision of services that involve CPNI, we will follow the applicable rules set forth in 47 CFR Subpart U, including, if necessary, the institution of operational procedures to ensure that notification is provided and customer approval is obtained before CPNI is used or disclosed, that it implements authentication procedures that do not require the use of readily available biographical information or account information, that it notifies customers of account changes, and informs law enforcement in the event of a breach of customer CPNI.

We do not provide call detail information over the telephone. All customer service personnel are trained not to discuss call detail information unless calling party can identify the call detail related to their inquiry. Customers (inbound callers into our Customer Service Center) are required to give the call detail information to the Customer Service Representatives as well as their names prior to providing any assistance or information. We only disclose the information requested that comes directly from the billed information. The customer must have the call detail/bill when calling and must be the name on the account.

We do not disclose call detail on line to end users under any circumstances. As an operator services provider, we do not have any retail locations and therefore do not disclose CPNI in-store.

We have processes in place to safeguard the call detail information from improper use or disclosure by employees; and to discover and protect against attempts by third parties to gain unauthorized access to these records. All call detail is stored in a database that is protected; only authorized company personnel have access to the database and is not accessible by anyone outside the company.

We have procedures in place to notify law enforcement in the event of a breach of the call detail records. We have not had any such breaches during 2010, but we have a process in place to maintain records of any breaches discovered and notifications made to the USSS and the FBI.

We have not taken any actions against data brokers in the last year.

We did not receive any customer complaints about the unauthorized release of CPNI or the unauthorized disclosure of CPNI in calendar year 2010.

Due to the nature of the operator services business, the call detail we have is not tied to any presubscribed customers. Accordingly, we have not developed any information with respect to the processes pretexters may use to attempt to access CPNI.